



AODA Customer Service Standards Customer Feedback Form

Thank you for visiting Max Insurance. We value all of our customers and strive to meet everyone's needs. Please indicate your response(s) by circling or highlighting the chosen field.

1. Were you satisfied with the customer service we provided you?

Yes No Somewhat

Comments:

2. Was our customer service provided to you in an accessible manner?

Yes No Somewhat

Comments:

3. Did you experience any problems accessing our services?

Yes No Somewhat

Comments:

Contact Information: (optional)

Name: _____ Phone Number: _____

Email: _____

Thank you,
Management

Mail: 50 Queen St N #710, Kitchener, ON N2H 6P4
Email: ombudsman@maxinsurance.ca
Phone: 1-877-770-7729